

# Agreement to Policies

6 Chansum Enterprises, LLC. dba Belly scRubs 6 Chansum Place, Elkview, West Virginia 25071 304-760-8989

Name of Customer: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

E-Mail: \_\_\_\_\_ Pets Name: \_\_\_\_\_ Breed: \_\_\_\_\_

Sex: \_\_\_\_\_ Age: \_\_\_\_\_ Weight: \_\_\_\_\_ Is your pet Current with Vaccinations? (Check one) Yes  No

Name of your Veterinarian \_\_\_\_\_ Tel # \_\_\_\_\_

--PLEASE READ CAREFULLY AND SIGN BELOW --

## Following are the Policies of 6 Chansum Enterprises, LLC dba Belly scRubs to Which You Agree as Our Customer

- Customer's pets must be current with the vaccinations required by law,
- Customer's pets must be healthy enough for the service requested to the best knowledge of the customer.
- If customer's pet is hurt or becomes ill, 6 Chansum Enterprises, LLC. dba Belly scRubs (hereinafter "Belly scRubs") has permission to call or take pet to veterinarian of Belly scRubs's choice if pet's usual veterinarian is inaccessible. Before taking a customer's pet for such emergency veterinarian service, attempts will be made to call the customer or a designated person. Any expenses incurred by such veterinarian visit will be paid promptly by customer unless injury is the direct result of negligence of Belly scRubs.
- Belly scRubs will not be held responsible for any sickness or injury caused by the customer's pet to itself during grooming or other service so long as such sickness or injury is not the direct result of negligence by Belly scRubs.
- Belly scRubs is not responsible for any accidental death of pet due to pre-existing health condition or natural disasters.
- Customer will pay an additional \$10.00 per hour after the first hour after a call is made notifying the customer that the pet is ready to be picked up.
- Belly scRubs reserves the right to charge additional fees for services that Belly scRubs considers to be over and above the norm covered by Belly scRubs's standard rates. This includes behavior by the animal that causes Belly scRubs to involve multiple employees in the provision of services, threats of biting or actual biting of employees or other guests by the animal, and behavior that requires the use of restraining equipment such as muzzles. Belly scRubs reserves the right to muzzle animals posing such threats.
- Belly scRubs also reserves the right to refuse service to customers whose pet may pose a threat to Belly scRubs employees, other persons on premises, or to the other pets left in Belly scRubs's care, whether it be an aggression problem, health problem, or parasite problems.
- Customer agrees to be responsible for any property damages by pet.
- Customer is urged to read and understand the dangers of hematomas in matted ears.
- Belly scRubs will not be held responsible for clipper burn, minor nicks or hematoma resulting from grooming of matted, neglected coats nor for irritation caused by removing coat from pets with mild to severe skin irritation.
- If the customer agrees to have Belly scRubs employees cut under matted hair, the owner and not Belly scRubs will take responsibility for the results and Belly scRubs will not make any refunds for any resulting problems.
- Belly scRubs will not be held responsible for stressful effects grooming may have upon an elderly pet.
- Belly scRubs reserves the right to photograph by still or video camera, pets, customers, and any other person or animal within our premises. Such images become the property of Belly scRubs and may be used for publicity purposes to promote Belly scRubs's business including advertising, social media posting, website posting, or other media. Such images may also be used in Belly scRubs's defense in any disputes.

I understand and agree to and agree to abide by the Policies of 6 Chansum Enterprises, LLC. dba Belly scRubs:

Signed \_\_\_\_\_ Date \_\_\_\_\_  
Customer

For Belly scRubs, its owners/partners

*Deborah R. Phil-Schenk*

and

*Phillip A. Shafer*